

CUSTOMER PROFILE

Industry: MEDICAL

Knipper



Knipper Health is a leading force in the healthcare industry, serving the pharmaceutical, biotechnology, & medical device industries for more than 35 years. Our mission is to help our clients manage their brands anywhere in the product life cycle for enhanced patient well-being. We purpose-build answers specifically to address a comprehensive range of client challenges from marketing and sample management (MSM) to third-party logistics (3PL) to custom pharmacy solutions (CPS).

HQ: Lakewood, NJ Founded: 1986 Employees: 501-1,000

Existing ERP: Dynamics AX

Other systems: Dynamics 365, Salesforce, Snowflake, PowerBI, Others

Customer Challenges: Multiple ERPs and manual processes leading to inconsistent

data and process mappings.

Deal Competitors: Dynamics 365

Why we Won: Won due to running a BSA assessment to support the NS case.

Caravel teams:

Caila Cohen

NetSuite Implementation

NetSuite sales

team: Ellie

Scharlotte

NetSuite: Financials First

Methodology: Design Phase First

Modules: Record To Report, Procure to Pay, Design to Build, Order to Cash, Project to Cash

Interfaces: To be confirmed during design

Approach: Knipper will be embarking on a NetSuite design phase inclusive of prototyping to validate final ERP and integration design



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