





Netsuite SuiteBilling + Inventory Inclusion

For SaaS-based and HaaS-based companies in the high-tech space, who sell both subscriptions and inventory-related services, it is common to sell inventory items in tandem with a subscription. Natively, NetSuite allows for selling inventory and subscriptions to a single customer but with the SuiteBilling module, there is a gap in connecting the inventory-related elements (item number, fulfillment information, serial number) to the subscriptions.

Caravel has built a SuiteBilling extension to associate inventory functions with a SuiteBilling subscription. The extension includes the following resolutions to SuiteBilling gaps:

GAP	Solution
Disconnect between Inventory / Fulfillable Items and SuiteBilling Subscriptions	Caravel's extension includes a Custom Record for users to populate inventory items related to subscriptions directly from the subscription record.
Manual entry of inventory items and subscriptions when creating sales orders	With a single click of a button, users can create a Sales Order to include all related inventory items and subscription records.
Segmented billing for Fulfilled Items and Subscriptions	Caravel's extension includes grouping fulfillment items and subscription items in a single grouped invoice as well as a custom Advanced PDF template to include line-item detail for a grouped invoice PDF.
Missing Inventory Fulfillment information on the suitebilling subscription record	Caravel's extension connects the Fulfillable Item to the SuiteBilling Subscription Record so that upon fulfillment, the fulfillment information and associated item detail (serial number / lot number) will be accessible from the SuiteBilling Subscription Record.

See below for a sample of the SuiteBilling record. The associated inventory record is highlighted and expanded as well.

Edit Back Activate Modify	y Pricing Consolidate Inventory Items Create Subsc	ription With Inventory Line Item Actions -
Primary Information		
SUBSCRIPTION ID 86 SUBSCRIPTION NAME Inventory Subscription CUSTOMER 2 Test Customer BRUNS ACCOUNT	STATUS D'AR SUBSIDURY Parent Company CUBRCHY USA	ORGINUTING SALES ORDER RELATED SUBSCRIPTION INVENTORY LINE TELM CP1/P1/Subscrip Invitry Lin Itm #50
2.66		
Plan and Term		
SUBSCRIPTION PLAN CP SuiteBilling Proct Book CP SuiteBilling Price Book INITIAL TERM 1 Vear	START DATE 3/1/2023 END DATE 2/29/2024 NEXT RENEWAL START DATE	CLASS DEPARTMENT LOCATION
Billing Account		
BILLING SCHEDULE Monthly Billing BILLING FREQUENCY Monthly	START DATE 3/12/023 LAST BILL CYCLE DATE	NEXT BILL CYCLE DATE 3/1/2023 LAST BILL DATE
CP SuiteBilling		
CREATE PRO-FORMA INVOICE	MONTHS UNTIL NEXT PRO-FORMA INVOICE	DATE OF NEXT PRO FORMA INVOICE
CP FI Subscrip Invntry 50 2 Test Customer Edit Back D Actio Primary Information		← → List Search Custon
DOCUMENT # 50		Summary
DATE		SUBTOTAL 500.00
3/15/2023 SUBSCRIPTION 97 Inventory Subscription		TOTAL 500.00
CUSTOMER 2 Test Customer		

See below for a sample detailed invoice PDF:

Caravel Partners, LI	LC (IP)					Invoice Group #4 3/9/202
Bill Address			Amour			\$0.00
			Amour	nt Due		\$3,189.00
			Total A	mount		\$3,189.00
Da	ransaction ate	Terms	Due Da		Subsidiary	Currency
Customer T	ransaction ate 3/9/2023	Terms	Due Da 3/9/202		Subsidiary Parent Company	
Customer T Dr Test Customer	ransaction ate 3/9/2023					
Customer T Da Test Customer Invoice Group Deta	r a n s a c t i o n ate 3/9/2023 ail		3/9/202	3	Parent Company	USA
Customer T Da Test Customer Invoice Group Deta Item	r a n s a c t i o n ate 3/9/2023 ail		3/9/202	23 Quantity	Parent Company	USA Gross Amount
Customer Dr Test Customer Invoice Group Deta Item Mobile Phone	r a n s a c t i o n ate 3/9/2023 ail		3/9/202	Quantity 1.0	Parent Company	USA Gross Amount 450.0 700.0
Customer T Date Date Test Customer Invoice Group Deta Item Mobile Phone Charging Access.	r an s a c t i o n ate 3/9/2023 ail Item Des		3/9/202	23 Quantity 1.0 1.0	Parent Company	USA Gross Amount 450.00 700.00 120.00
Customer T Date Date Test Customer Invoice Group Dett Item Mobile Phone Charging Access. Monitor	r an s a c t i o n ate 3/9/2023 ail Item Des		3/9/202	Quantity 1.0 1.0 1.0 1.0	Parent Company	USA Gross Amount 450.0 700.0 120.0 112.0
Customer T Diate Diate Test Customer Invoice Group Detate Item Mobile Phone Charging Access. Monitor Mouse & Keyboard Mouse & Keyboard	ransaction ate 3/9/2023 atil Item Des Item Des Dell 1800	cription	3/9/202 Item Rate	Quantity 1.0 1.0 1.0 1.0	Parent Company	USA Gross Amount 450.00
Customer T Dr Test Customer I Invoice Group Det: Item Unaging Access. Monitor Mouse & Keyboard Laptop CF SuiteBilling Iten	ransaction ate 3/9/2023 atil Item Des Item Des Dell 1800	cription	3/9/202 Item Rate	Quantity 1.0 1.0 1.0 1.0 1.0	Parent Company	USA Gross Amount 450.00 700.00 112.00 0112.00 909.00

In leveraging Caravel's SuiteBilling extension for Inventory Inclusions, users will benefit from:

- Ease of use for selling both hardware and subscriptions on a single contract
- Enhanced reporting and visibility on such subscriptions within netsuite



About Caravel

Caravel has served more than 500 clients over the past decade, providing a comprehensive range of services, including accounting, strategy, business processes and technology selection. Our commitment to excellence drives us to continually improve and refine our approach, helping our clients solve complex problems with modern tools.

Caravel is proud to be a part of the technology services group of BPM LLP, a top 40 accounting and advisory firm. With our team by your side, you can unlock your business's true potential and drive success in an ever-evolving marketplace.



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