

## **CUSTOMER PROFILE**

## **Industry: Professional Services**

## **Right Restoration Partners**



Right Restoration Partners is a national platform focused on partnering with and supporting the growth of exceptional emergency restoration services businesses that deliver high-quality solutions across water and fire damage mitigation, mold and asbestos remediation, rebuild services, and pack-out and storage. Committed to enabling growth, Right Restoration supports its partners by attracting and developing skilled talent, investing in cutting-edge technology and systems that enable best-in-class and efficient customer service, and accelerating and diversifying lead generation.

**HQ:** Atlanta, GA **Founded:** 2024 **Employees:** 6,000

Existing ERP: QuickBooks

Other systems: Ramp, BoA, Xelerate, Xactimate

Customer Challenges: Consolidation of multiple FSM systems and integration with

ERP/financial systems.

**Deal Competitors:** Light compete with Intacct

Why we Won: Because NetSuite was the more capable product for their needs.

**Caravel teams:** 

Scott Curry, Caila Cohen

## **NetSuite Implementation**

**NetSuite:** Financials First

Methodology: SuiteSuccess + Optimization

NetSuite sales team:

Modules: Record to Report, Procure to Pay, Project to Cash

Interfaces: Bank of America, ADP, Ramp, Xelerate, Xactimate

**Approach:** Right Restoration will deploy NetSuite in a single phase with core functionality going live in month 4 and integrating to various 3<sup>rd</sup> party systems in phase one.



Brian Kauffman, Logan

Atkinson, John Murphy





