

CUSTOMER PROFILE

Industry: Financial Services

Crumdale Specialty, LLC



Crumdale Specialty is a diversified insurance firm providing custom, self-funded healthcare solutions to a bespoke set of brokers, consultants, and agents nationwide. Ranked on the Inc. 5000 Fastest Growing Companies and Best Workplaces, we leverage industry expertise, superior talent, data analytics, and a disruptive mindset to manufacture, underwrite, and administer agile, transparent, and cost-saving solutions. We optimize the fragmented health benefits supply chain to reduce health benefit costs and create better outcomes for employers and employees. Our company culture is rooted in alignment, innovation, and integrity. We believe when our clients win, we win. We become part of your team, so you can do what you do best.

HQ: Paoli, PA Founded: 2014 Employees: 150+

Existing ERP: QuickBooks

Other systems: Salesforce, Concur, Paylocity, Proprietary Policy Management

System

Customer Challenges: Reporting and AR Management

Deal Competitors: Microsoft, Intacct

Why we Won: Due to our overall experience in the insurance space and ease of

integration and reporting in NetSuite.

Caravel teams:

Corey Ruane David Tillotson

NetSuite Implementation

NetSuite sales team:

Max Jacobs
Bryan Daley
Marta Thordarson

NetSuite: Financials First

Methodology: SuiteSuccess + Optimization

Modules: Financials, AP, AR, NSPB

Interfaces: Banking, UKG, Policy Management, Salesforce, Concur

Approach: Crumdale will deploy NetSuite in a single phase with all functionality in ERP and EPM going live in 5 months and integrating with various 3rd party applications.





