

# CUSTOMER REFERENCE WEBINAR





### TODAY'S CUSTOMER WEBINAR







**GUEST CUSTOMER** 



**ERP JOURNEY** 

### SPEAKER PANEL



Ryan Kovacs is the Associate Director of Revenue Operations at Anaqua. With 13 years of experience in corporate accounting and finance throughout the greater Boston area, he specializes in general ledger accounting, revenue management, budgeting and forecasting, intercompany transactions, and corporate consolidations. He has led Anaqua's revenue operations group for the past three years.



Donavan Lemaster is a Senior Consulting Director at Caravel and has been with the company for 4 years. Donavan functions as a Solution Architect and Executive Sponsor on large scale and strategic projects. Donavan has a keen focus on advanced Order to Cash and Record to Report modules including Advanced Revenue Management, SuiteBilling, and MultiBook. Additionally, Donavan focuses on accounting controls and compliance utilizing out of the box NetSuite functionality. Before working at Caravel, Donavan was a consultant at NetSuite working primarily on Software and Services projects. His overall background is in Accounting.

### ABOUT CARAVEL

750+



#### NET NEW NETSUITE IMPLEMENTATIONS























### ABOUT XXXXX



#### INDUSTRY | SaaS

BUSINESS
DESCRIPTION | Anaqua develops and sells IP management software.

EMPLOYEES | 900

HEADQUARTERS | Boston, MA



### **ERP JOURNEY**

#### **EXISTING SYSTEMS**

- NetSuite
- Salesforce

#### **BUSINESS PAINS**

- Revenue modeling & reporting
- API connections with other systems
- Manual processes for month-end close

#### **ERP GOALS**

- Install Advanced
   Revenue Management
   (ARM) module
- Create new fair value rule system for complex revenue arrangements
  - Streamline month-end process





### SELECTION PROCESS

#### **VENDORS CONSIDERED**

- NetSuite Consultation Service
- Caravel

#### **PROCESS**

Anaqua conducted search and considered in-house option with NetSuite developers

#### **DECISION CRITERIA**

- Evaluate timeline and action plan
- Consider cost and competency of consultants
- Consider support criteria post go-live in the event of any system bugs or errors



### "WHO" & "WHY"

WHO & WHY NETSUITE

 We had NetSuite before we contracted with Caravel, but in general, NetSuite is an appropriate software for a mid-size company, and a common choice for companies in the SaaS industry.

WHO & WHY CARAVEL

- Caravel seemed to possess the expertise needed to implement the ARM module for Anaqua
- Their consultants appeared confident, and the project manager drew a good road map, starting from the planning phase until go-live
- Caravel had a good track record considering their previous work with implementations and NetSuite, and their fees were very reasonable

### **ERP BENEFITS**

#### **FOUNDATION**

Platform for growth



#### **LEADING PRACTICES**

Adopt leading practices & controls



#### **VISIBILITY**

Timely access to data & improved reporting







### IT'S A WRAP!



Q&A

#### **UPCOMING WEBINARS**

2/26 Customer Reference Webinar: VetEvolve

### **Caravel Contacts**



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## Thanks!

