CARAVEL
BPM Technology Solutions

Customer PROFILE

Jordan Valley Community Health

Jordan Valley Community Health serves Southwest Missouri communities through its four clinic locations in Springfield, along with their clinics in Lebanon, Marshfield, Forsyth, Hollister and Republic, with over 600 employees. They also have six mobile units, expanding access to medical, dental and optometry care for schools and other organizations throughout the region. They offer primary medical, dental, vision and behavioral health services in a patient-centered, integrated environment. Their medical program provides services for the entire family including women's health and pediatrics. The Jordan Valley Vision Clinic offers a full range of eye care services as well as the largest selection of Medicaid approved frames.

Demographics

INDUSTRY Healthcare

HEADQUARTERS Springfield, MO

FOUNDED 2003

EMPLOYEES 500-1000

EXISTING ERP Sage Intacct

OTHER SYSTEMS Epic, Bellwether, iContracts, Samsara, Power BI, Paylocity, Monday.com, Foundant Technologies, Liberty Software, Shopify, Tuition Express

NetSuite Solution

NETSUITE Social Impact Standard

MODULES Record to Report, Procure to Pay, Design to Build, Order to Cash, CRM Support, NSPB, Standard Revenue Management

INTERFACES Banking, Paylocity, NetGain, Epic, Liberty Software, Pharmacies, Tuition Express, Shoopify POS

Implementation

TIMELINE 5 months

METHODOLOGY SuiteSuccess + Optimization

APPROACH Jordan Valley Community Health will deploy NetSuite in a single phase with core functionality going live in 5 months and integrating to various 3rd party systems in phase one.

Sales Teams

NETSUITE Brenna Myers, Kyle Milligan, Hyrum Gray

CARAVEL Caila Cohen, Erica Kyriakides

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2023
NORTH AMERICA ALLIANCE
PARTNER OF THE YEAR – SERVICES

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PARTNER OF THE YEAR
2022
NORTH AMERICA ALLIANCE
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2021
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