CARAVEL
BPM Technology Solutions

Customer PROFILE

NCQA

The NCQA – the National Committee for Quality Assurance – aims to improve the quality of healthcare. Part of their work involves studying how well health plans and doctors provide scientifically recommended care, and identifying organizations that are run in ways that make care better. The NCQA seal is a widely recognized symbol of quality. Organizations incorporating the seal into advertising and marketing materials must first pass a rigorous, comprehensive review and must annually report on their performance.

Demographics

INDUSTRY Non-Profit

HEADQUARTERS Washington, DC

FOUNDED 1990

EMPLOYEES 300

EXISTING ERP Unanet

OTHER SYSTEMS SFDC, PN3, UKG, Avalara, Trust, Authorize.net

NetSuite Solution

NETSUITE Social Impact Premium

MODULES Financials, Procure to Pay, Project Management

INTERFACES Unanet, SFDC, PN3, UKG, Avalara, Trust, Authorize.net

Implementation

TIMELINE 9 months

METHODOLOGY SuiteSuccess + Optimization

APPROACH NCQA will deploy NetSuite in a single phase going live in 9 months with advanced functionality and integrating with various 3rd party applications.

Sales Teams

NETSUITE Jim Koerner, Christine Stark

CARAVEL Andrew Matthews, Caila Cohen, Corey Ruane, David Tillotson