

**CARAVEL**

BPM Technology Solutions

Customer **PROFILE**

Waco Family Medicine



Waco Family Medicine is a Federally Qualified Health Center (FQHC)* providing healthcare to underserved residents of McLennan and Bell counties who have historically struggled in a health care system that favors privately insured patients. Last year, they served over 60,000 patients, providing integrated medical, dental, and behavioral health care across 14 clinic sites with three additional clinics added in 2024. Additionally, WFM addresses social and environmental barriers to wellness through innovative programs and community partnerships.

Demographics

INDUSTRY Medical**HEADQUARTERS** Waco, TX**FOUNDED** 1969**EMPLOYEES** 212**EXISTING ERP** BlackBaud**OTHER SYSTEMS** N/A

NetSuite Solution

NETSUITE Social Impact Standard**MODULES** Record to Report, Procure to Pay, Project to Cash, NSPB, Design to Build**INTERFACES** Epic, Bill.com, Divvy, Multiple Banks, TradeCentric, Pharmaceutical

Implementation

TIMELINE Phase 1, 5 months; Phase 2, 2 months**METHODOLOGY** SuiteSuccess + Optimization

APPROACH Waco Family Medicine will deploy NetSuite in a phased approach that will focus on top priorities in phase 1, and in phase 2, will build upon these capabilities and add additional functionality within NetSuite.

Sales Teams

NETSUITE Kendall Adams, Zach Werth**CARAVEL** Andrew Matthews, Jake Waters, Kelly Gonyea

CONTACT US

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