ECRI Institute

ECRI is a global, independent authority on healthcare technology and safety. Their products and services help the healthcare community to improve quality, reduce cost, and achieve better outcomes across all care settings. They accomplish this through a unique set of capabilities. They have a staff of impressive medical and scientific experts who analyze patient safety data—the nation's largest data set of adverse events—constructing proactive ways to deliver better, safer patient care. Equally significant is its medical device evaluation lab, the only one of its kind in the world.

Demographics

INDUSTRY Non-Profit

HEADQUARTERS Plymouth Meeting, PA

FOUNDED 1968

EMPLOYEES 588

EXISTING ERP MSFT SL

OTHER SYSTEMS N/A

Sales Teams

NETSUITE James Wilson, Jr.

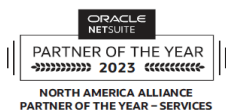**CARAVEL** David Tillotson, Matt Hayton

NetSuite Solution

NETSUITE Social Impact Premium

MODULES Record to Report, Procure to Pay, Project to Cash, Order to Cash, NSPB

INTERFACES Banking, MSFT Dynamics CRM, Concur, Paycom, Power BI, Avalara

Implementation

TIMELINE 6 months

METHODOLOGY SuiteSuccess + Optimization

APPROACH ECRI is deploying NetSuite in multiple phases. ECRI completed a BRD phase in 2023 and is now deploying core functionality with multiple 3rd party integrations with a targeted go-live on October 1st, 2024.