

Customer PROFILE

Creative MultiCare



Creative MultiCare, LLC is a leading provider of plumbing, resurfacing, and floor care services for managed rental homes and multi-family properties. Founded in Atlanta, Creative has expanded to include full-service operations in Tampa/St. Pete, Orlando, and Jacksonville, Florida in addition to our Georgia service areas. For over 30 years, its team has been committed to providing the highest level of service to its clients. They understand the unique needs of the property management industry and have designed their services to meet those needs efficiently and effectively – always providing service you can depend on.

Demographics

INDUSTRY Services

HEADQUARTERS Stockbridge, GA

FOUNDED 1992

EMPLOYEES 101

EXISTING ERP QuickBooks

OTHER SYSTEMS Grain Plains, Paycor, Truist, ServiceTitan, Service Enterprise, Retail Management Hero, Fleetio

Sales Teams

NETSUITE Rick Geick

CARAVEL Scott Curry, Caila Cohen

NetSuite Solution

NETSUITE Manufacturing Standard

MODULES Record to Report, Procure to Pay, Design to Build, Order to Cash

INTERFACES Truist, Paycor, ServiceTitan, Service Enterprise

Implementation

TIMELINE 5 months phase 1, 3 months phase 2

METHODOLOGY SuiteSuccess + Optimization

APPROACH Creative MultiCare will deploy NetSuite in a multi-phase approach with core functionality going live in month 6 and integrating to various 3rd party systems in phase one.







