

Customer PROFILE

Kinsale Insurance



Kinsale Insurance is an excess and surplus (E&S) lines insurance company specializing in hard-to-place property, casualty, and specialty risks. Its products are distributed nationwide through appointed surplus lines brokers. They target small-to-midsized accounts and have the flexibility to offer terms for businesses with poor loss histories, high-risk venues, and new or high-hazard operations. In each corner of the operation, from underwriting to technology and everything in between, they take ownership of every step of the process by doing as much as possible inhouse.

Demographics

INDUSTRY Financial Services

HEADQUARTERS Richmond, VA

FOUNDED 2010

EMPLOYEES 560

EXISTING ERP Sapiens

OTHER SYSTEMS Bloomberg, Sovos, Expensify, Qlik, Ukg, Wells Fargo, Chase, Authorize.Net, Input 1, Kong

Sales Teams

NETSUITE Alex Warren, Alex Yankauer

CARAVEL David Tillotson

NetSuite Solution

NETSUITE FinancialsFirst Premium

MODULES Record to Report, Procure to Pay, Project Management, Order to Cash

INTERFACES Wells Fargo, Chase, UKG, Internal Ops System, Authorize.Net, Qlik, Inputone

Implementation

TIMELINE 13 months (3 phases)

METHODOLOGY SuiteSuccess + Optimization

APPROACH Kinsale Insurance will deploy NetSuite in a multi-phase approach with core functionality for AR going live first, then AP, and then the remainder of the go live functions.







