

**CARAVEL**

BPM Technology Solutions

# Customer **PROFILE**

## Emergency Resources Group

**EMERGENCY  
RESOURCES  
GROUP**

Emergency Resources Group (ERG) is a local, democratic group whose goal is to provide the best service possible to its patients, their families and fellow providers. They focus on creating a work environment that emphasizes patient-centered care. They are unique in that they offer flexible scheduling, shorter shifts, more physician coverage and currently have over 400 practitioners treating patients in 22 different clinical settings.

### Demographics

**INDUSTRY** Medical**HEADQUARTERS** Jacksonville, FL**FOUNDED** 1979**EMPLOYEES** 10**EXISTING ERP** QuickBooks**OTHER SYSTEMS** Zotec, Shiftadmin, Rippling, Banking, Excel

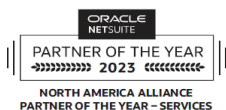
### NetSuite Solution

**NETSUITE** FinancialsFirst**MODULES** Financials, Record to Report, Procure to Pay**INTERFACES** Banking, Rippling, Zotec

### Sales Teams

**NETSUITE** Katherine Alnwick**CARAVEL** David Tillotson, Frank Herr

### Implementation

**TIMELINE** 4 months**METHODOLOGY** SuiteSuccess + Optimization**APPROACH** ERG will deploy NetSuite in a single phase with core functionality going live in month 4.

#### CONTACT US

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