

**CARAVEL**

BPM Technology Solutions

Customer **PROFILE**

Institute for Healthcare Improvement

**Institute for
Healthcare
Improvement**

The Institute for Healthcare Improvement (IHI), an independent not-for-profit organization based in Boston, Massachusetts, is a leading innovator in health and health care improvement worldwide. At their core, IHI believes everyone should get the best care and health possible. This passionate belief fuels their mission to improve health and health care. They value courage, love, equity, and trust.

Demographics

INDUSTRY Medical**HEADQUARTERS** Boston, MA**FOUNDED** 1991**EMPLOYEES** 250+**EXISTING ERP** MSFT GP**OTHER SYSTEMS** Concur, Adaptive, Salesforce, Paylocity, iMIS, SharePoint

NetSuite Solution

NETSUITE SuiteSuccess Social Impact Premium**MODULES** Financials, Record to Report, Procure to Pay, Order to Cash, Project to Cash, CRM, NSPB**INTERFACES** Banking, CC, UKG, Concur, SharePoint, PayPal

Implementation

TIMELINE 5 months**METHODOLOGY** SuiteSuccess + Optimization**APPROACH** IHI will deploy NetSuite in a single phase with core functionality going live in month five while simultaneously integrating with key 3rd parties.

Sales Teams

NETSUITE John Martin**CARAVEL** Frank Herr, Jake Waters

CONTACT US

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