Caravel + Partners

A BPM Technology Solutions Company

CUSTOMER PROFILE

RAPIDSOS 📫

In partnership with public safety, RapidSOS has created the world's first emergency response data platform that securely links lifesaving data from 350M+ connected devices directly to 911 and first responders in an emergency. Through the platform, they are providing intelligent data that supports over 5,200 Emergency Communication Centers, protecting 95%+ of people in the US, across 165 million emergencies annually.

RapidSOS

DEMOGRAPHICS

- INDUSTRY | HIGH TECH
- HEADQUARTERS | NEW YORK, NY
- FOUNDED | 2012
- EMPLOYEES | 200+
- EXISTING ERP | WORKDAY
- OTHER SYSTEMS | HUBSPOT, ADP, PAC WEST, AVALARA

SALES TEAM

- NETSUITE | JOHN SUPERVILLE,
 MITCHELL FLAG
- CARAVEL | CAILA COHEN, SCOTT CURRY

NETSUITE SOLUTION

- NETSUITE | SUITESUCCESS SOFTWARE PRM
- MODULES | FINANCIALS, RECORD TO REPORT, AP INVOICE TO PAY, ORDER TO CASH
- INTERFACES | PAC WEST BANK, WORKDAY HCM, RAMP, AVALARA

IMPLEMENTATION

- TIMELINE | 4 MONTHS
- METHODOLOGY | SUITESUCCESS + OPTIMIZATION
- APPROACH | RAPIDSOS WILL DEPLOY NETSUITE IN A MULTI-PHASE APPROACH WITH CORE FUNCTIONALITY GOING LIVE IN MONTH 5 AND INTEGRATING TO VARIOUS 3RD PARTY SYSTEMS IN PHASE 1.







