Caravel + Partners

A BPM Technology Solutions Company

National Carwash Solutions

NCS is the leading full-service fluids and systems provider to the vehicle care industry. Their world-class brands are backed by the largest service network in North America with more than 250 dedicated service technicians. We provide customers with comprehensive systems and aftermarket support, including service, parts, and environmentally-friendly cleaning fluids.

DEMOGRAPHICS

- **INDUSTRY** | MANUFACTURING

- **HEADQUARTERS** | GRIMES, IA

- **FOUNDED** | 1972

- **EMPLOYEES** | 1,400+

- **EXISTING ERP** | MULTIPLE ERPs (KBM, ACCPAC, SYTELINE, CTM, SAP, QUICKBOOKS, NETSUITE, PEACHTREE, MAS)

- **OTHER SYSTEMS** |, SFDC, CONCUR, PORTAL, SOLIDWORKS, CTM, UKG, FEDEX, LTL, BLACKLINE, BANKING, PLANFUL, SPARKFLOW, DOMO, STRIPE, SQUARE, AUTHORIZE.NET

SALES TEAM

- **NETSUITE** | N/A

- **CARAVEL** | SCOTT CURRY, CAILA COHEN

NETSUITE SOLUTION

- **NETSUITE** | N/A – DESIGN PHASE

- **MODULES** | RECORD TO REPORT, PROCURE TO PAY, DESIGN TO BUILD, ORDER TO CASH, PLANNING AND BUDGETING

- **INTERFACES** | HUNTINGTON BANK, UKG, DOCUPEAK / SQUAREWORKS, CONCUR, AVALARA / VERTEX, SALESFORCE, STRIPE, SOLUPAY, AUTHORIZE.NET, PORTAL, CTM, EXPERLOGIX, SOLIFWORKS, FEDEX, WORLDWIDE LOGISTICS, RF-SMART, BLACKLINE, DOMO, SPARKFLOW

IMPLEMENTATION

- **TIMELINE** | 4 MONTHS

- **METHODOLOGY** | REQUIREMENTS, PROTOTYPE, DESIGN

- **APPROACH** | NCS WILL DEPLOY NETSUITE IN A MULTI-PHASE WITH CORE FUNCTIONALITY DESIGNED IN PHASE 1 AND WITH A 2-PHASED IMPLEMENTATION BASED ON BUSINESS UNIT(S).