A BPM Technology Solutions Company

CUSTOMER PROFILE



Emergency Care Research Institute, Inc.

ECRI is an independent, nonprofit organization improving the safety, quality, and cost effectiveness of care across all healthcare settings. The combination of evidence-based research, medical device testing, and knowledge of patient safety makes ECRI uniquely respected by healthcare leaders and agencies worldwide. For more than 50 years, ECRI has had an unwavering dedication to transparency and strict conflict-of-interest policies. The organization has earned a reputation as the trusted voice of unbiased, research-based assurance for tens of thousands of members around the world using its solutions to minimize risk and improve patient care.

DEMOGRAPHICS

- INDUSTRY | NON-PROFIT
- HEADQUARTERS | PLYMOUTH MEETING, PA
- FOUNDED | 1968
- EMPLOYEES | 550+
- EXISTING ERP | MSFT SOLOMON
- OTHER SYSTEMS | DYNAMICS CRM, PAYCOM, TD BANK, CONCUR, POWERBI, AVALARA

SALES TEAM

- NETSUITE | JAMES WILSON
- CARAVEL | MATT HAYTON, DAVID
 TILLOTSON





NETSUITE SOLUTION

- NETSUITE | SOCIAL IMPACT PRM CLOUD SERVICE
- MODULES | FINANCIALS, RECORD TO REPORT, PROCURE TO PAY, PROJECT TO CASH
- INTERFACES | DYNAMICS CRM, PAYCOM, TD BANK, CONCUR, POWERBI, AVALARA, SALESFORCE

IMPLEMENTATION

- TIMELINE | 6 MONTHS
- METHODOLOGY | SUITE SUCCESS + OPTIMIZATION
- APPROACH | ECRI WILL DEPLOY NETSUITE IN A MULTI-PHASE WITH DESIGN OCCURRING IN 2023 AND CORE FUNCTIONALITY GOING LIVE IN 2024 AND INTEGRATING TO VARIOUS 3RD PARTY SYSTEMS IN PHASE 2



