# Caravel + Partners

A BPM Technology Solutions Company

## **CUSTOMER PROFILE**



Charlie Health provides virtual high-acuity mental healthcare for teens and young adults (11-30). Their virtual Intensive Outpatient Program (IOP) combines supported groups, individual therapy, and family therapy into evidence-based, comprehensive, and personalized treatment plans.

#### **Charlie Health**

#### **DEMOGRAPHICS**

- INDUSTRY | MEDICAL
- HEADQUARTERS | BOZEMAN, MT
- FOUNDED | 2020
- EMPLOYEES | 600+
- EXISTING ERP | QUICKBOOKS
- OTHER SYSTEMS | SALESFORCE, BILL.COM, UKG, JPM CHASE, COLLABORATEMD, NEXTGEN

#### SALES TEAM

- NETSUITE | KEVIN DEPRIEST, KYLE MILLIGAN
- CARAVEL | CAILA COHEN, SCOTT CURRY





### **NETSUITE SOLUTION**

- NETSUITE | FINANCIALSFIRST STANDARD
- MODULES | RECORD TO REPORT, PROCURE TO PAY, SMART VIEW
- INTERFACES | JPM CHASE, UKG, BILL.COM, COLLABORATEMD, NEXTGEN, SALESFORCE, EMR

#### **IMPLEMENTATION**

- TIMELINE | 3 MONTHS
- METHODOLOGY | SUITE SUCCESS + OPTIMIZATION
- APPROACH | CHARLIE HEALTH WILL DEPLOY NETSUITE IN A MULTI-PHASE APPROACH WITH CORE FUNCTIONALITY GOING LIVE IN MONTH 1 AND INTEGRATING TO VARIOUS 3RD PARTY SYSTEMS IN PHASE 2



