Caravel + Partners

A BPM Technology Solutions Company

CUSTOMER PROFILE

7 nd CHANCE

2nd Chance Treatment Centers

2nd Chance is a full-service outpatient clinics for Opioid and Alcohol Use Disorders and co-occurring psychiatric disorders using the most up-to-date and evidence-based medical and psychiatric treatments including Medication-Assisted Treatment for Substance Use Disorders. They also provide treatment for general mental health conditions. Their goal is to help ensure effective and long-lasting recovery, with increased retention rates, improved outcomes and fewer chances of relapse.

DEMOGRAPHICS

- INDUSTRY | MEDICAL
- HEADQUARTERS | SCOTTSDALE, AZ
- FOUNDED | 2014
- EMPLOYEES | 200+
- EXISTING ERP | QUICKBOOKS
- OTHER SYSTEMS | ADVANCED MD, ORDER.CO, EXCEL, PAYLOCITY, BANKING

SALES TEAM

- NETSUITE | LOGAN ATKINSON
- CARAVEL | FRANK HERR, JAKE WATERS

NETSUITE SOLUTION

- NETSUITE | SUITESUCCESS FINANCIALS 1st STD
- MODULES | RECORD TO REPORT, PROCURE TO PAY, PROJECT TO CASH, ORDER TO CASH, PLANNING & BUDGETING
- INTERFACES | BANKING, PAYLOCITY, ORDER.CO, ADVANCED MD

IMPLEMENTATION

- TIMELINE | 4 MONTHS
- METHODOLOGY | SUITESUCCESS + OPTIMIZATION
- APPROACH | 2ND CHANCE TREATMENT CENTERS
 WILL DEPLOY NETSUITE IN A MULTI PHASE WITH
 CORE FUNCTIONALITY GOING LIVE IN MONTH 4 AND
 OPTIMIZING THEIR THIRD-PARTY INTEGRATIONS +
 NSPB IN PHASE 2